

Loyalty Programme Terms and Conditions:

- Your membership allows you to earn points on purchases and treatments made at Sorbet Salon, Sorbet Nailbar, Sorbet Hairbar, Sorbet Man and Candi&Co. outlets in South Africa.
- Points are earned for every R1 spent on products, treatments and instore gift cards excluding the redemption of courses, gift cards, rewards, or complimentary vouchers.
- For every R1 spent, you will receive a reward as indicated by your loyalty tier. These rewards are issued as soon as the sale that reaches the threshold is completed.
- Your loyalty rewards earned are valid for a 12-month period, thereafter they will expire.
- Rewards can be redeemed at any & Sorbet Salon, Sorbet Nailbar, Sorbet Hairbar, Sorbet Man and stand-alone Candi&Co. outlet in South Africa.
- Rewards are only redeemable against treatments.
- Rewards are only redeemable for treatments by loyalty member.
- Rewards are not exchangeable for cash or gift cards, nor will any change be given on partially redeemed rewards.
- Membership is open to all Sorbet Salon, Sorbet Nailbar, Sorbet Hairbar, Sorbet Man and standalone Candi&Co. guests over the age of 16. Only one membership is allowed per person, and conversely a membership number is only valid for a single person.
- Membership is linked to your individual cell phone number and email address.
- Members will receive the occasional communication regarding their membership, point balances, bookings, rewards and surveys. These communications are non-optional. Sorbet Salon, Sorbet Nailbar, Sorbet Hairbar, Sorbet Man and stand-alone Candi&Co. undertakes that none of these communications will contain marketing material of any sort.
- Members have the right to opt in for all other communications via email and/or SMS and reserve the right to opt out at any given point in time. Personal information will not be shared with third parties except where necessary for the operation of the programme.
- Sorbet Salon, Sorbet Nailbar, Sorbet Haibar, Sorbet Man and stand-alone Candi&Co. reserves the right to alter and amend the terms and conditions of the operation of the loyalty programme at any point in time. The most up-to-date version of these terms, as well as a copy of our Privacy Policy (on our footer) which also applies to the loyalty programme, can be found at www.sorbet.co.za or www.candiandco.co.za